

# Tactical Chat Server and Transverse Client End-of-Sale (EOS) Notification

**June 14, 2022**

Owl strives to provide customers with the highest quality products and services through consistent investments in new security technologies and pushing the boundaries of innovation. As technology and business needs evolve, it sometimes becomes necessary to end the production and distribution of certain products. Owl considers a product at End-of-Sale (EOS) when it can no longer be ordered from Owl.

Owl has placed the **Tactical Chat Server (TCS)** on EOS status and will do the same for the **Transverse v1.9 client** effective immediately. Owl will continue to provide help desk support for these solutions on active support agreements for the duration of the contract term. Customers will have the opportunity to renew their active support agreements until such time as the product is placed on End-of-Life (EOL) status.

## **Affected part numbers:**

- Tactical Chat Server (TCS) v1.2.1
- Transverse v1.9 client

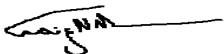
## **Product Migration Options**

Owl is researching the migration of TCS capabilities to our V3CDS product. We will provide an update to this path forward after testing has been completed on V3CDS 2.0.

For more information, please contact your program office or Owl Cyber Defense Technical Support at [support@owlcyberdefense.com](mailto:support@owlcyberdefense.com) or 203-894-9342, or by entering a service ticket request at <https://owlcyberdefense.com/services-support/support-requests/>.

Please don't hesitate to reach out if you have any questions.

V/R  
Craig Miller



Senior Product Manager, Owl Cyber Defense